

Date: \_\_\_\_\_

Citizens Bank International Ltd.

\_\_\_\_\_ Branch

## *APPLICATION FOR PAYMENT OF TELEPHONE BILLS*

Dear Sir/Madam,

I/We hereby request you to make necessary arrangement for monthly payment of telephone bills of my/our telephone numbers listed below to Nepal Telecom by debiting my/our Account Number: \_\_\_\_\_ maintained with your \_\_\_\_\_ branch.

S.No.	Telephone Number	Name of Telephone Owner	Telephone Exchange

I/We unconditionally agree with the terms and conditions as listed on the overleaf of this application.

Yours faithfully,

\_\_\_\_\_  
Signature of the Account Holder

\_\_\_\_\_  
Stamp for Firms

Name of the Account Holder : \_\_\_\_\_

Address of the Account Holder : \_\_\_\_\_

## *TERMS & CONDITIONS*

1. I/We unconditionally authorize the bank to debit my/our account as mentioned overleaf against bill/rental of the telephone number(s) listed in this application.
2. The bank shall debit the account of the Account Holder on the basis of monthly bill summary of the Account Holder, received from Nepal Telecom and credit the amount to the concerned Exchange Office account of Nepal Telecom. The amount will be purely based on the summary bill sent by Nepal Telecom and the bank shall not be responsible in accuracy of such bill amount.
3. The bank shall not be liable to credit the account/s of Nepal Telecom on the due date by debiting the Account Holder's account, if there is no sufficient balance in the Account Holder's account for settlement of the bill.
4. The bank shall not be responsible for delay or non-payment of the bills of the Account Holder, nor be liable to compensate charges/fines caused to the Account Holder, if it happens due to non-availability of funds in the account of the Account Holder.
5. The bank shall not be responsible for any disputes that may take place between Nepal Telecom and Account Holder with respect to the bills, charges, levy, service etc. or any disputes between them of whatsoever nature.
6. The Bank shall provide its Account Holder, on demand, a receipt of bill payment after Nepal Telecom provides such receipt to the bank. The bank will not be responsible for non- receipt of such bills.
7. This agreement shall come into effect from the date of application and will remain in force for one year. This agreement shall, be automatically renewed; if no discontinuation notice according to clause 09 of this agreement is given to either party by another.
8. Whatsoever is written in this agreement is totally based on the agreement between Nepal Telecom and the bank. The Account Holder agrees, therefore, not to claim for the performance of this agreement if the agreement between Nepal Telecom and the bank expires or terminates. The bank shall not take any responsibility of this agreement, if so happens.
9. Either party may terminate this agreement by giving one month's advance notice to the second party.
10. Any changes in the terms and conditions mentioned above will be made in mutual understanding of both parties and will constitute an integral part of this agreement.
11. Customers must maintain sufficient balance in their account maintained with the bank at the time of settlement of bill. The bank shall not be responsible for settlement of bills if customer does not maintain adequate balance and ledger fee shall be applied accordingly if the account balance after settlement is below the minimum balance requirement.
12. The following terms, in this agreement, if not otherwise means according to the context, shall be construed in the following ways:
  - a) The term 'Account Holder' means the client who agrees to enter into this agreement and who has an account with the bank.
  - b) The term 'Amount' means the amount that is to be paid on behalf of the account holder to Nepal Telecom.
  - c) The term 'Payment' means the payment that is to be made to Nepal Telecom on behalf of the Account Holder.